

Circular

NTPC had launched E- Paramarsh during COVID times which was found to be beneficial to stakeholders. It is being reintroduced to **Ex employees and beneficiaries**. The facility may be utilized for availing video consultation services of specialist doctors of NTPC by registering with them through JEEVAN REKHA. The help document is available at website / webpage.

All are requested to utilize the services and share feedback on eparamarshntpc@gmail.com.

And

A 24x7 NTPC helpline "NISWAS" (NTPC initiative for swasthya salah) has been launched to assist employees, PRMS Beneficiaries and their dependents regarding the queries related to medical services. It will be addressed by NTPC doctors and is meant for guidance only , the portal is not to be used for asking prescriptions.

The telephone number for this helpline is 08068713003

All are requested to avail this service and share feedback on ntpcnisvas@gmail.com

CMO-CC